

Organisational Area	# of NDs	Service Area and Detailed Breakdown	
National Office *1 Convenor	5	One National Delegate for each DCE Group	1 Service Delivery, 1 Policy, 1 Insights and Investment, 1 Corporate Solutions, and 1 People, Culture and Strategy
Service Delivery Operations *1 Convenor each Service Area	13	Regional Services	3 ND from Auckland (1 each sub area) 1 ND from each of the other regions
	8	Contact Centre Services	1 Christchurch 1 Lower Hutt 1 Seniors 1 Hamilton 1 Ellerslie 1 Waitakere 1 Studylink (Wellington) 1 Job Connect (Auckland or Wellington)
Service Delivery Client Service Support *1 Convenor for combined Service Areas	3	Integrity and Debt	1 Integrity Intervention Centre 1 Collections (Auckland/Hamilton/Christchurch) 1 Fraud Investigations
	1	Client Service Quality	1 Wellington (Kordia) or Palmerston North
	7	Housing Income Support	1 Processing StudyLink (Palmerston North) 1 Processing Whangarei 1 Processing Mangere 1 Processing Rotorua 1 Processing Ellerslie 1 Processing Wellington (Lower Hutt/Kordia) 1 Processing Childcare
Ngā Kaitūhono (Rūnanga) *1 Convenor	4	Organisational Area based Tuakana, representing Māori members on Maori issues in the workplace (National Office, Regional Services, Contact Centres, and Client Service Support)	
Convenor PSA Lead Team for MSD	1	Elected by National Delegates Committee	
Total	42		