



# Thinking of becoming a delegate?

## Delegates are the heart of the union

Delegates play an important role in making a better working life for members whether it's to do with improving pay and conditions or giving members a collective voice in the decisions that affect their work.

Delegates support members, help resolve workplace problems, are the link between members and organisers, facilitate union meetings and help develop a collective view on workplace and bargaining issues.

Delegates are supported by PSA organisers who provide information, advice and guidance. The union also provides an extensive delegate development programme and opportunities to meet and discuss issues.

Get training and support at [www.psa.org.nz](http://www.psa.org.nz)  
Email [enquiries@psa.org.nz](mailto:enquiries@psa.org.nz)  
Freephone 0508 367 772

